



Usefull Information

Where we are

Princess Spa is located in CastelBrando, in the heart of the hills of the Prosecco Unesco Heritage. Free parking is available for guests downstream, climb to the castle with elevator panoramic pay, free descent.

Spa Arrival

We will be pleased to welcome you to our SPA 10 minutes before the time set for your treatment to offer you the best welcome. Please note that, in case of delay, it will not be possible to extend the duration of treatments

Cancellation Policy

Changes or cancellations of reservations must be notified at least 24 hours before the appointment to avoid the charge of 50% of the cost. Cancellations within the previous 12 hours will result in full charge. We require credit card details to guarantee each booking

Spa Etiquette

To encourage a quiet and relaxing atmosphere in our SPA, please keep your voice down and keep your phone on silent. It is mandatory to wear a swimsuit; if you do not have one, you can buy it at our reception.

If you have booked a massage or treatment, we kindly ask you to take a full shower before the start, as there will be a close contact with the therapist

Age requirement

Young adults over the age of 18 are welcome in SPA.

Health Conditions

Please inform us of your health status, allergies or any other medical problem that may affect your desired treatment or use of our facilities

Pregnancy

Cabin treatments for pregnant women can be performed from the fourth month onwards. We therefore ask you to specify it at the time of booking, in order to guarantee the desired service.